KBOVIEW

AV over IP 双流人

快速入门手册

N5/N6 视频编解码器

NDI High Bandwidth+NDI|HX

全能编解码器

(V2.0)

通过本手册，您可以了解到

- 设备清单
- 设备接口和指示
- 应用场景、管理和基本应用
- 设备作视频解码产品“设置

在您正式使用本产品之前，建议您仔细阅读本产品使用说明书，为确保您的人身安全及避免设备的物理或电气损伤，用户和通讯系统设计与使用应当符合当地安全与人员指导下进行安装使用及产品。不正确地对产品或说明指导进行任何可能造成设备损坏或人员损伤，需完成用户承担责。

1 设备清单

(1) 主机（N5/N6）×1　(2) 电源适配器×1　(3) 手柄×1

(4) 合格证/保修卡×1　(5) 《安装入门》手册×1

2 设备接口

以下为 N5 设备接口图

(1) Type-C 配置接口
(2) 电源指示（充电 / 上网灯）
(3) LCD 显示屏
(4) 电源开关（长按 3 秒关机）
(5) 电源指示（常亮）
(6) 100M 以太网口 PoE

(7) HDMI IN（支持 3.5GHz）
(8) HDMI OUT（支持 3.5GHz）
(9) UAC IN/OUT
(10) 电源接口
(11) Tally 指示灯

注意

- 以图为 N5 的接口示意图，与 N5 和 N6 两种设备的接口显示存在细微 SDI/HDMI 接口不同。

3 设备指示灯

Tally/USB指示灯	常亮	推流或录制
	慢闪常亮	推流连接成功
	快闪常亮	推流连接成功

注意

- 当 N5/N6 处于编码模式下，接收到 NDI 的 Tally 信号后，LED 显示屏会显示连接成功的 NDI 名 Preview 状态（红色或绿色）。

4 应用场景

注意

- 用于多路视频的 NDI 为例，N5 为 SDI 接口输入。
- 当一设备同编码模式和解码模式下不同的使用。
- 编码模式下，将摄像机输出的视频信号连接 HDMI IN/SDI 接口。
- 解码模式下，将解码视频信号连接至显示器 HDMI/SDI 接口。

4.1 编码模式

4.2 解码模式

5 显示屏和触摸按钮

N5/N6 在正面配备上提供了彩色 LCD 显示屏和触摸按钮。

在显示屏上，您可以便捷地查看设备状态，获取配置参数，以及进行工作模式切换。IP 地址配置之类的按钮操作，LCD 显示屏同样也在一个很大的 Tally 状态显示器。

通过点击触摸按钮 “<”、“>” 可进行显示模块的切换，按下 “OK” 表示 “确定”，可进入当前显示模块，查看详细信息，修改基本配置参数或者修改 N5/N6 的工作模式等。更加详细的操作步骤，请应用户手册。

示例图如 N5 为例：

6 发现设备

6.1 查看 IP 地址

在 LCD 显示屏上，您可以便捷地查看设备的 IP 地址。

LCD 显示屏界面三页内容为：设备当前的网络状态。

上下箭头表示实时网络上下行速度，DHCP: 表示设备获取的动态 IP 地址。

6.2 使用 Kiloview Multiview 免费工具

下载 Kiloview Multiview 免费工具

多画面预览，Multiview 软件支持同时预览多个 Kiloview 设备的视频画面，多画面最多支持 16 画面。

Kiloview Multiview 是一款支持用户更好的管理 N5 和 N6 视频发送，接收，多画面监看的工具软件。

第一步：启动 Kiloview Multiview 软件，打开设置界面

第二步：在设备发现列表中找到目标的设备，通过 Web 浏览器访问它的管理界面

说明

- N5/N6 设备的所有模式：N5/N6+设备两种形态，两种设备两种形态均为双双设备独立的一体数字。
- **发现与管理：**将发现的所有的同设备直接添加到发现列表的分组中，简单方便，防止意外的进行一个 IP 冲突。
- **多画面预览：**可以同时预览多个设备的画面，同时 N5 视频发送，管理，多画面监看的工具软件。
- **Kiloview Multiview** 是一款支持用户更好的管理 N5 和 N6 视频发送，管理，多画面监看的工具软件。

7 登录设备管理页面

打开 N5/N6 的 Web 管理界面后，默认登录设备的用户名是：**admin**，密码是：**admin**。

注意

- 为保证设备安全，建议您修改登录密码，立即修改密码！
- 首次登录设备时，若电脑无法登录到该设备，请检查 **《最终用户许可协议》** 的相关提示，建议您参考对应的章节完成首次登录操作。

N5/N6 处于解码器工作模式时，将自动登录网络中的 NDI 源，并显示于解码管理界面的下方，找到您需要解码显示的 NDI 源，点击其所在的音轨列“配”，即可解码输出。

可以点击 NDI 源右边的 “+” 图标，将源添加到预置列表（Preset）中，N5/N6 提供 9 个 Preset 位置，允许您将每个 NDI 源保存在 Preset 列表中，这样，您可以在任何时候快速地选择 1-9 号 Preset，切换解码输出。

8 工作模式

注意

- N5/N6 设备目前只有工作在 “编码器模式” 或者 “解码器模式” 二者之一，您可以在二者之间任意切换。

8.1 编码模式

设备默认工作在 **“编码器模式”**，在 N5/N6 Web 管理界面的左边，有编码器/解码器两种模式切换的图标，当设备处于解码工作模式时，点击 “编码” 图标可以切换到 **“编码器模式”**。

视频预览窗口默认为 “图片” 模式，画面每 3 秒刷新一帧，如果整个画面的 CPU 性能较低，可以点击按钮切换为 “视频” 模式，视觉窗口的流畅度有所提升。

8.2 解码模式

在 N5/N6 Web 管理界面的上边，有编码器/解码器两种模式切换的图标，点击 “解码” 图标可以切换到 **“解码器模式”**。

Kiloview 将持续为 N5/N6 设备提供更新功能，修复 Bug 的固件，访问：

https://www.kiloview.com/cn/support/down/N5/

在其他产品中，点击 “技术支持” → “N5” → “N6”，进入 “固件升级” 页面，查找最新的固件版本。

注意

- 请确保设备在升级过程中保持通电状态，切勿在升级过程中断开电源或网络连接，否则可能导致设备无法正常启动。
- 升级过程中，请勿操作，耐心等待升级完成后自动重启。
- 一般情况下，升级时间大约为 3 分钟，如果超过 5 分钟仍然未能完成，请联系技术支持，以免对设备造成损坏。

9.2 升级设备固件

登录 N5/N6 管理页面，点击 “系统设置” > “固件升级”，进入固件升级页面。检查下载的最新软件版本是否高于当前软件版本。如果版本一致或更低，则无需升级，若要升级，上传此前下载的固件文件，然后点击 “固件升级”。

通常，上传固件成功后，系统将自动开始重启，如需确认，请点击确认。如果启动重启，请耐心等待。

注意

- 建议使用 Windows 操作系统的 Google Chrome 或者 Edge 浏览器内核。
- 升级过程中，请勿操作，耐心等待升级完成后自动重启。
- 一般情况下，升级时间大约为 3 分钟，如果超过 5 分钟仍然未能完成，请联系技术支持，以免对设备造成损坏。

获取更多关于 N5/N6 编码和解码模式的使用帮助，请访问 KBoview 官方网站知识：

https://www.kboview.com/cn/support/docs/N6/

9 固件升级

9.1 下载升级固件

Kiloview 将持续为 N5/N6 设备提供更新功能，修复 Bug 的固件，访问：

https://www.kiloview.com/cn/support/down/N5/

在其他产品中，点击 “技术支持” → “N5” → “N6”，进入 “固件升级” 页面查找最新的固件版本。

9.2 升级设备固件

登录 N5/N6 管理页面，点击 “系统设置” > “固件升级”，进入固件升级页面。检查下载的最新软件版本是否高于当前软件版本。如果版本一致或更低，则无需升级，若要升级，上传此前下载的固件文件，然后点击 “固件升级”。

通常，上传固件成功后，系统将自动开始重启，如需确认，请点击确认。如果启动重启，请耐心等待。

注意

- 建议使用 Windows 操作系统的 Google Chrome 或者 Edge 浏览器内核。
- 升级过程中，请勿操作，耐心等待升级完成后自动重启。
- 一般情况下，升级时间大约为 3 分钟，如果超过 5 分钟仍然未能完成，请联系技术支持，以免对设备造成损坏。

9.3 Recovery 模式升级设备固件

如果使用 9.2 所述方式无法进入 N5/N6 管理后台，可以使用 Recovery 模式进行固件升级，具体步骤如下：

第一步：准备好一个 U 盘，把从官网下载好的固件文件拷贝到 U 盘。

第二步：将 U 盘插入 N5/N6，设备开机后（2s 左右），持屏幕出现 Kiloview 模板，长按住 “ ” 键 10s 以上直至设备进入 Recovery 模式。

第三步：通过点击触摸按钮选择 “Recover from USB Device”（从 U 盘恢复固件），选择完成后按下 “ ” 确认即可开始升级。

第四步：N5/N6 固件升级过程中，屏幕显示 “Updating/ Please keep the power on.”（系统升级中！切勿断电！）

第五步：当 N5/N6 屏幕显示 “Firmware updated successfully!”（升级完成！）时，则表示 N5/N6 已完成固件升级。此时注意保持电脑连接和将其设定成固 Recovery 菜单，请选择 Reboot 将设备重启。

注意

- 升级下载最新版 U 盘的上 “.dat” 文件，recovery 模式后会自动识别并升级。
- 升级固件有后台存储设备的最新版本文件夹更新。
- 升级前请先，将屏幕显示 “No Firmware found”（未找到升级固件），操作检测到存储设备的异常。
- 选择升级固件，长按键 “确定”。
- 升级固件有两种，选择 “Cancel to update the firmware”（选择升级固件），屏幕将显示更新。

10 恢复出厂设置

如您设备参数配置不当导致设备不能正常工作，或者当忘记网络 IP 配置并且无法按要求找到设备时，可以尝试恢复设备的出厂设置，恢复出厂设置有两种方法：

方法一：当设备能正常登录 Web 管理员页面时，通过 Web 界面的 “设置” > “系统设置” > “恢复出厂设置”。

方法二：当设备不能正常登录 Web 管理员页面时，通过操作 N5/N6 正面的触摸按钮，将设备恢复出厂设置。

注意：恢复出厂设置后，以下参数将会设置回默认值

- 登录密码：admin（初始密码为 admin）
- 所有设备参数配置参数将被清除，DHCP 将获得新 IP 地址将被更改，同时一下 Tallover 将被 192.168.1.168 将会被设置为默认。
- 多播地址被恢复为默认值，即将被修改参数将恢复出厂的默认值。

11 其它

如设备长期不使用，为延长设备使用寿命，请拔掉电源，妥善保管设备。

KBOVIEW

Your AV over IP Trailblazer

Quick Start Guide

N5/N6 Converter

NDI High Bandwidth+NDI|HX
Full Functional Codec
(V2.0)

Contents

- Packing List
- Device interfaces and functions
- Device connection, login and use guide
- Device upgrade and restore to factory settings

Before using this product, it is recommended that you read the guide carefully. To ensure your personal safety and avoid physical or electrical damage to the device, please strictly follow the instructions of this guide to install and use it under the guidance of professionals. Incorrect electrical connections or physical installation may cause permanent damage to the device and even threaten personal safety.

1 Packing List

(1) N5/N6×1

(2) Power Supply ×1

(3) Cold Shoe ×1

(4) Warranty Card ×1

(5) Quick Start Guide ×1

2 Device Interface

The following is the interface diagram of N6 as example:

(1) Type-C Extension Interface
(2) Touch Screen (Left Page up)
(3) LCD Screen
(4) Touch Screen (Right Page down)
(5) Touch Screen (OK)
(6) 1GbE Port with PoE
(7) HDMI IN (Note: SDR/N-IX-N1)
(8) HDMI OUT (Note: SDI OUT for N5)
(9) 1/0E IN OUT
(10) Power Port
(11) Tally

Note

- The picture above is a schematic diagram of the interface of the N6. The difference between the N5 and N6 devices is only in the SDI/HDMI interface.

3 Device indicators

Tally/LCD Screen	Used to indicate the status of the current video in encoding mode	
	Green Light	PVW
	Red Light	PGM

Note

- When N6 N6 is in encoding mode, after receiving the tally sign from NDI, the LCD display will show that the current video is in PGM or PVW state (red or green).

4 Application Scenario

Note

- The following example diagrams all take N6 as an example, and N5 is the SDI interface input.
- The encoding mode and decoding mode of the same device cannot be used at the same time.
- In encoder mode, make sure that the video signal output by the camera is connected to the HDMI IN/SDI IN interface.
- In decoder mode, make sure that the video signal cable is connected to the HDMI/SDI output port.

4.1 Encoding Mode

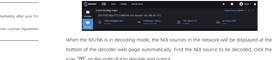
Encoding mode application system connection diagram

4.2 Decoding Mode

Decoding mode application system connection diagram

5 Display and touch buttons

N5/N6 provides a color LCD display and touch buttons on the front panel.
On the display, you can conveniently view the device status, obtain configuration parameters, and perform shortcut operations such as working mode switching and IP address configuration. The LCD display is also a large tally status display.
Buttons could be switched by clicking the touch button "◀" "▶", clicking "○" means "OK", you can enter the current display mode, view detailed information, modify basic configuration parameters or modify the working mode of N5/N6, etc. For more detailed operation steps, please refer to the user manual.
Take N6 as an example:



6 Discover Devices

6.1 Check IP address

On the LCD display, you can easily view the IP address of the device. The content of the third page of the LCD display is the current network status of the device. The up and down arrows indicate the real-time network uplink and downlink rates, and DHCP: indicates the dynamic IP address obtained by the device.

6.2 Install Kiloview Multiview NDI player for free

Download Kloview Multiview for free

Visit the website: https://www.kloview.com.hk/ndi-multiview, click the [Get it Now] to install the software step by step.
Kloview Multiview is a free software for N/X video discovery, management and multiview, which is popular and highly praised all over the world.

Step 1: Start the Kloview Multiview software to configure the parameters

Step 2: Find the device in the discovery list and enter to the device web page through browser

Introduction

- The working rules: N5/N6+serial numbers. Serial number refers to the numbers on the device label.
- Two ways of accessing to the device web page:
- Method 1: Open Kloview Multiview, find the device list to the left window, wait and click the icon ⊕ appeared in the upper right to access Web page directly.
- Method 2: Open web browser, enter: http://device IP address/ (Kindly note the device IP address is the one of N6 in the discovery list).

7 Login to the device Web page

Enter to the web page of the N5/N6 and both the username and the password are "admin" by default.

Note

- To ensure information security, it is recommended to change your password immediately after your first login.
- For the first login or upgrading the firmware, you need to agree the "End User License Agreement (EULA)". Please read carefully.

8 Work with your device

Note

- N5/N6 CANNOT be an encoder and a decoder simultaneously now, but you can switch freely.

8.1 Encoding Mode

The device is under encoding mode by default. There are icons for switching between encoding mode and decoding mode on the left of the N5/N6 Web page. When the device work under "Decoder" mode, click icon "Encoder" to switch back to encoding mode.
The video preview is in "image" mode by default, and will be refreshed in every 3 seconds. If your computer's CPU performance is well, you can click the button to switch to "video" mode, which will improve the smoothness of the preview.

8.2 Decoding Mode

There are icons for switching between encoding mode and decoding mode on the left of the N5/N6 web page. Click icon "Decoder" to switch back to decoding mode.

When the N5/N6 is in decoding mode, the N/X sources in the network will be displayed at the bottom of the decoder web page automatically. Find the NX source to be decoded, click the icon "▶" on the right of it to decode and output .

Sources can be added to the Preset list by clicking "+" on the right of the N/X source. N5/N6 supports up to 9 Presets, and you can save the frequently used N/X sources in the Preset list, which could ensure you quickly select Presets 1~9 at any time to decode and output.

For more details of the N6 in decoding mode, please visit at our website:
https://www.kloview.com.hk/support/docs/N6 or https://www.kloview.com.hk/support/docs/N6

9 Firmware Upgrading

9.1 Download Firmware

KDLview will keep update the new firmware of N5/N6. Please visit:
https://www.kloview.com.hk/support/download
Select "NDI" list> "N5" or "N6" to find the latest firmware to download.

9.2 Upgrade Device Firmware

Login to the web page of N5 or N6, click "Settings">"Firmware Upgrade" to check if there is any latest firmware
available to download. If yes, select the downloaded firmware and click "Firmware Upgrade". After uploaded the firmware successfully, it needs to reboot the device. After clicking "OK", the device will restart, please be patient.

Note

- Google Chrome or Edge with windows OS is recommended for upgrading.
- Please do not power off during the upgrade process, otherwise the device could not work.
- Generally, it will take 5 to 10 minutes to upgrade the device. If it is still not completed after 5 minutes, please try refreshing web page. If still cannot access it normally, please try to contact technical support for assistance.

9.3 Upgrade device firmware in recovery mode

If you cannot enter the N5/N6 web page with the method described in 9.2, you can use the Recovery mode to upgrade the firmware. The specific steps are as follows:

Step 1: Prepare a USB flash drive, copy the firmware file downloaded from Kdloview website to the USB flash drive.

Step 2: Insert the USB flash drive into the N5/N6, after the device is turned on (about 2s), wait for the Kloview logo to appear on the screen, long press and hold "○" for more than 10s until the device enters recovery mode.

Step 3: Select "Recover from USB Device" (install firmware from U disk) by clicking the touch button. After the selection is complete, press "○" to start the upgrade.

Step 4: During the upgrading, it will prompt with "Updating! Please keep the power on." (Please do not power off)

Step 5: When the N5/N6 screen displays "Firmware updated successfully", the N5/N6 has completed the firmware upgrade. At this time, any operation of the scroll wheel will help you return to "RECOVERY", please select "Reboot" to restart the device.

Note

- "Press and hold the scroll wheel for more than 10s to enter recovery mode" is only available when the device is starting.
- Upgrade firmware is available only in the "Recovery mode".
- If the firmware cannot be found, the popup window will show "No firmware found", please operate the scroll wheel to return to the selection screen.
- During the firmware upgrading, any operation is invalid.
- If the firmware upgrade fails, it will prompt "Failed to update the firmware", please contact technical support for help.

10 Restore factory settings

If the device cannot work normally after modified the parameters or forgot IP configuration and couldn't search and find the device, please restore factory settings.
Two methods for restoring factory settings:
1) If you can login to web page, then via the web page, click "Settings>System settings>Restore factory settings"
2) When the device cannot log in to the web management page normally, the device can be restored to the default settings by operating the touch button on the front of the N5/N6.

Note: After restoring factory setting, below parameters will be turned to default value:

- Login username and password will be "admin"
- Your device will be restored to obtain a DHCP-assigned IP address by default and the fallover address 192.168.1.168 will be bound to the device.
- All encoding/decoding parameters of video and audio will be restored to default value.

11 Others

To prolong the device life, please unplug the power and keep it properly if you do not use it for a long time.